



## FONASBA MEMBERSHIP SURVEY

1 April 2026

# FONASBA Survey Results: Container Demurrage Charging Practices Adopted Across Jurisdictions

Our members from Brazil kindly request the support of members in completing the questionnaire below, which examines container demurrage charging practices adopted across different jurisdictions. In Brazil, this topic is currently under discussion among regulatory authorities and industry stakeholders, and, in this context, FENAMAR seeks to contribute to the debate by gathering comparative information and international practices that may help the ongoing discussions.

**Kindly submit your response by Tuesday, 1st April 2026, COB.**

Please find below the consolidated results of the survey for your review.

### Questions and Answers:

#### Q1. Upon discharge from the vessel, where does the full container normally remain?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Upon discharge from the vessel, where does the full container normally remain?
Argentina	Centro De Navegación	At the marine terminal (Container Yard)
Belgium	Belgian Shipping Federation NPO	At the marine terminal (Container Yard)
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	At the marine terminal (Container Yard)
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	At the marine terminal (Container Yard)
Chile	ASONAVE A.G.	Either option may apply
Croatia	Dragon Maritime Adria d.o.o.	At the marine terminal (Container Yard)
Cyprus	Cyprus Shipping Association	At the marine terminal (Container Yard)
Denmark	Danish Shipbrokers and Port Operators	Either option may apply



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France	AMCF	At the marine terminal (Container Yard)
Germany	ZVDS	At the marine terminal (Container Yard)
Greece	International Maritime Union in Greece	At the marine terminal (Container Yard)
Hungary	HUNASBA / MAHART Container Centre	At the marine terminal (Container Yard)
India	Macsons Shipping Agencies Pvt Ltd	At the marine terminal (Container Yard)
Israel	Dynamic Shipping Services (DSS) LTD	At the marine terminal (Container Yard)
Italy	Federagenti	At the marine terminal (Container Yard)
Japan	Japan Association of Foreign-Trade Ship Agencies	Either option may apply
Jordan	Jordan Shipping Association / Gargour Shipping Company	At the marine terminal (Container Yard)
Kenya	Kenya Ships Agents Association	Either option may apply
México	AMANAC	At the marine terminal (Container Yard)
Monaco	Marine Chartering Services	Either option may apply
Mozambique	Manica Freight Services (Moc) S.A.	At the marine terminal (Container Yard)
Netherlands	VNC	At the marine terminal (Container Yard)
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	At the marine terminal (Container Yard)
Portugal	AGEPOR	At the marine terminal (Container Yard)
Slovenija	The Slovenian Ship and Freight Agents Association	At the marine terminal (Container Yard)
South Africa	SAASOA	At the marine terminal (Container Yard)
Spain	ASECOB	At the marine terminal (Container Yard)
Sweden	Swedish Shipbrokers Association	At the marine terminal (Container Yard)
Turkey	shipping agent	At the marine terminal (Container Yard), at an Inland Customs Bonded Facility (Container Freight Station)
Uruguay	Centro de Navegación	Either option may apply.
USA	ASBA	



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## Q1b. If Others, specify.

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If others, please specify
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	
Chile	ASONAVE A.G.	At a private out of port premises
Croatia	Dragon Maritime Adria d.o.o.	
Cyprus	Cyprus Shipping Association	
Denmark	Danish Shipbrokers and Port Operators	
France	AMCF	
Germany	ZVDS	
Greece	International Maritime Union in Greece	
Hungary	HUNASBA / MAHART Container Centre	We are an inland port, not a maritime terminal. We store containers not on the quay side but in the storage yard.
India	Macsons Shipping Agencies Pvt Ltd	
Israel	Dynamic Shipping Services (DSS) LTD	
Italy	Federagenti	
Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	
Kenya	Kenya Ships Agents Association	Cargo can be cleared from the port terminal or inland terminals, i.e., ICD Embbakasi and ICD Naivasha, and or container freight stations as chosen by the importer
México	AMANAC	
Monaco	Marine Chartering Services	
Mozambique	Manica Freight Services (Moc) S.A.	
Netherlands	VNC	N/A



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Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	
Portugal	AGEPOR	
Slovenija	The Slovenian Ship and Freight Agents Association	
South Africa	SAASOA	On discharge, the container has three free days, and thereafter if uncleared must proceed to a private customs licenced depot custom licenced depot licenced
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	
Turkey	shipping agent	
Uruguay	Centro de Navegación	It can be dispatched directly to the consignee's warehouse
USA	ASBA	Our members do not service the container business

## Q2. Can the consignee clear or pick up the container without authorization from the Carrier or its Agent?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Can the consignee clear or pick up the container without authorization from the Carrier or its Agent?
Argentina	Centro De Navegación	No
Belgium	Belgian Shipping Federation NPO	No
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	Yes
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	No
Chile	ASONAVE A.G.	No
Croatia	Dragon Maritime Adria d.o.o.	No
Cyprus	Cyprus Shipping Association	No
Denmark	Danish Shipbrokers and Port Operators	No
France	AMCF	No
Germany	ZVDS	No
Greece	International Maritime Union in Greece	No



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Hungary	HUNASBA / MAHART Container Centre	No
India	Macsons Shipping Agencies Pvt Ltd	No
Israel	Dynamic Shipping Services (DSS) LTD	No
Italy	Federagenti	No
Japan	Japan Association of Foreign-Trade Ship Agencies	Yes
Jordan	Jordan Shipping Association / Gargour Shipping Company	No
Kenya	Kenya Ships Agents Association	No
México	AMANAC	No
Monaco	Marine Chartering Services	No
Mozambique	Manica Freight Services (Moc) S.A.	No
Netherlands	VNC	No
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	No
Portugal	AGEPOR	No
Slovenija	The Slovenian Ship and Freight Agents Association	No
South Africa	SAASOA	No
Spain	ASECOB	No
Sweden	Swedish Shipbrokers Association	No
Turkey	shipping agent	No
Uruguay	Centro de Navegación	No
USA	ASBA	No



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## Q3. If the answer is “No”, how does the Carrier/Agent provide cargo release?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If the answer is “No”, how does the Carrier/Agent provide cargo release?
Argentina	Centro De Navegación	Original Bill of Lading (OB/L)
Belgium	Belgian Shipping Federation NPO	Other
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	Delivery Order (D/O) Other
Chile	ASONAVE A.G.	Original Bill of Lading (OB/L)
Croatia	Dragon Maritime Adria d.o.o.	Delivery Order (D/O)
Cyprus	Cyprus Shipping Association	Delivery Order (D/O) Other
Denmark	Danish Shipbrokers and Port Operators	Original Bill of Lading (OB/L) Other
France	AMCF	Delivery Order (D/O) Original Bill of Lading (OB/L)
Germany	ZVDS	Delivery Order (D/O)
Greece	International Maritime Union in Greece	Delivery Order (D/O)
Hungary	HUNASBA / MAHART Container Centre	Other Original Bill of Lading (OB/L)
India	Macsons Shipping Agencies Pvt Ltd	Original Bill of Lading (OB/L) Delivery Order (D/O)
Israel	Dynamic Shipping Services (DSS) LTD	Delivery Order (D/O)
Italy	Federagenti	Delivery Order (D/O) Original Bill of Lading (OB/L)
Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	Delivery Order (D/O)
Kenya	Kenya Ships Agents Association	Original Bill of Lading (OB/L) Delivery Order (D/O)
México	AMANAC	Original Bill of Lading (OB/L)
Monaco	Marine Chartering Services	Delivery Order (D/O)
Mozambique	Manica Freight Services (Moc) S.A.	Delivery Order (D/O)
Netherlands	VNC	Original Bill of Lading (OB/L)
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Delivery Order (D/O)
Portugal	AGEPOR	Delivery Order (D/O) Original Bill of Lading (OB/L)
Slovenija	The Slovenian Ship and Freight Agents Association	Delivery Order (D/O) Original Bill of Lading (OB/L)



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South Africa	SAASOA	Original Bill of Lading (OB/L)
Spain	ASECOB	Delivery Order (D/O) Original Bill of Lading (OB/L)
Sweden	Swedish Shipbrokers Association	Delivery Order (D/O)
Turkey	shipping agent	Delivery Order (D/O) Original Bill of Lading (OB/L)
Uruguay	Centro de Navegación	Original Bill of Lading (OB/L)
USA	ASBA	

## Q3b. If others, specify

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If others, please specify
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	Release right through the Certified Pick-up digital system
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	Copy of OBL.
Chile	ASONAVE A.G.	Additionally, a document that allows the empty unit to be in transit in the country named "TACT." (Temporary admission of container) is requested by customs
Croatia	Dragon Maritime Adria d.o.o.	
Cyprus	Cyprus Shipping Association	Electronic release via the terminal
Denmark	Danish Shipbrokers and Port Operators	It depends on carriers and NVOCC procedures, which is why we mark "other" as well as B/L.
France	AMCF	
Germany	ZVDS	
Greece	International Maritime Union in Greece	
Hungary	HUNASBA / MAHART Container Centre	We are an inland port, not a maritime terminal. Terminal provides the pick-up code (PUC) to the Carrier/Agent for every single import container. The client has to present OB/L to the



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carrier/Agent, and the Carrier/Agent releases the container by sending PUC to the client.

India	Macsons Shipping Agencies Pvt Ltd	
Israel	Dynamic Shipping Services (DSS) LTD	
Italy	Federagenti	
Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	
Kenya	Kenya Ships Agents Association	
México	AMANAC	
Monaco	Marine Chartering Services	
Mozambique	Manica Freight Services (Moc) S.A.	
Netherlands	VNC	N/A
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	
Portugal	AGEPOR	
Slovenija	The Slovenian Ship and Freight Agents Association	
South Africa	SAASOA	
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	
Turkey	shipping agent	
Uruguay	Centro de Navegación	-
USA	ASBA	



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## Q4. Such release issued by the Carrier/Agent is done

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Such release issued by the Carrier/Agent is done
Argentina	Centro De Navegación	Hard copy
Belgium	Belgian Shipping Federation NPO	Electronically (e.g., via Port Community System-PCS)
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	Electronically (e.g., via Port Community System-PCS)
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	Hard copy
Chile	ASONAVE A.G.	Electronically (e.g., via Port Community System-PCS)
Croatia	Dragon Maritime Adria d.o.o.	Electronically (e.g., via Port Community System-PCS)
Cyprus	Cyprus Shipping Association	Electronically (e.g., via Port Community System-PCS)
Denmark	Danish Shipbrokers and Port Operators	Electronically (e.g., via Port Community System-PCS)
France	AMCF	Electronically (e.g., via Port Community System-PCS)
Germany	ZVDS	Electronically (e.g., via Port Community System-PCS)
Greece	International Maritime Union in Greece	Electronically (e.g., via Port Community System-PCS)
Hungary	HUNASBA / MAHART Container Centre	Electronically (e.g., via Port Community System-PCS)
India	Macsons Shipping Agencies Pvt Ltd	Electronically (e.g., via Port Community System-PCS)
Israel	Dynamic Shipping Services (DSS) LTD	Hard copy
Italy	Federagenti	Electronically (e.g., via Port Community System-PCS)
Japan	Japan Association of Foreign-Trade Ship Agencies	Hard copy
Jordan	Jordan Shipping Association / Gargour Shipping Company	Electronically (e.g., via Port Community System-PCS)
Kenya	Kenya Ships Agents Association	Electronically (e.g., via Port Community System-PCS)
México	AMANAC	Electronically (e.g., via Port Community System-PCS)
Monaco	Marine Chartering Services	Electronically (e.g., via Port Community System-PCS)
Mozambique	Manica Freight Services (Moc) S.A.	Hard copy
Netherlands	VNC	Hard copy
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Electronically (e.g., via Port Community System-PCS)
Portugal	AGEPOR	Electronically (e.g., via Port Community System-PCS)
Slovenija	The Slovenian Ship and Freight Agents Association	Electronically (e.g., via Port Community System-PCS)
South Africa	SAASOA	Electronically (e.g., via Port Community System-PCS)



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Spain	ASECOB	Electronically (e.g., via Port Community System-PCS)
Sweden	Swedish Shipbrokers Association	Electronically (e.g., via Port Community System-PCS)
Turkey	shipping agent	Hard copy
Uruguay	Centro de Navegación	Hard copy
USA	ASBA	

## Q5. Does the Port have a Port Community System (PCS) in place?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Does the Port have a Port Community System (PCS) in place?
Argentina	Centro De Navegación	No
Belgium	Belgian Shipping Federation NPO	Yes
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	No
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	No
Chile	ASONAVE A.G.	Yes
Croatia	Dragon Maritime Adria d.o.o.	Yes
Cyprus	Cyprus Shipping Association	Yes
Denmark	Danish Shipbrokers and Port Operators	No
France	AMCF	Yes
Germany	ZVDS	Yes
Greece	International Maritime Union in Greece	Yes
Hungary	HUNASBA / MAHART Container Centre	Yes
India	Macsons Shipping Agencies Pvt Ltd	Yes
Israel	Dynamic Shipping Services (DSS) LTD	Yes
Italy	Federagenti	Yes
Japan	Japan Association of Foreign-Trade Ship Agencies	Yes
Jordan	Jordan Shipping Association / Gargour Shipping Company	No
Kenya	Kenya Ships Agents Association	Yes
México	AMANAC	Yes



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Monaco	Marine Chartering Services	Yes
Mozambique	Manica Freight Services (Moc) S.A.	No
Netherlands	VNC	Yes
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Yes
Portugal	AGEPOR	Yes
Slovenija	The Slovenian Ship and Freight Agents Association	Yes
South Africa	SAASOA	Yes
Spain	ASECOB	Yes
Sweden	Swedish Shipbrokers Association	No
Turkey	shipping agent	Yes
Uruguay	Centro de Navegación	No
USA	ASBA	

## Q6. If yes, which stakeholders participate in the PCS?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If yes, which stakeholders participate in the PCS?
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	Port Authority
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	
Chile	ASONAVE A.G.	Port Authority Marine Terminal Operators Trucking/Logistics Operators
Croatia	Dragon Maritime Adria d.o.o.	Ship Agent Carrier Port Authority Marine Terminal Operators Trucking/Logistics Operators Customer House Broker
Cyprus	Cyprus Shipping Association	Port Authority Marine Terminal Operators Ship Agent Trucking/Logistics Operators
Denmark	Danish Shipbrokers and Port Operators	



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France	AMCF	Marine Terminal Operators, Carrier Ship Agent, Importer Customer House Broker, Trucking/Logistics Operators
Germany	ZVDS	Carrier Ship Agent Marine Terminal Operators Port Authority Importer Customer House Broker Trucking/Logistics Operators
Greece	International Maritime Union in Greece	Marine Terminal Operators
Hungary	HUNASBA / MAHART Container Centre	Marine Terminal Operators
India	Macsons Shipping Agencies Pvt Ltd	Marine Terminal Operators, Port Authority Carrier Ship Agent Customer House Broker
Israel	Dynamic Shipping Services (DSS) LTD	Port Authority Carrier Ship Agent Customer House Broker Trucking/Logistics Operators Marine Terminal Operators
Italy	Federagenti	Port Authority
Japan	Japan Association of Foreign-Trade Ship Agencies	Port Authority Marine Terminal Operators Carrier Ship Agent Customer House Broker Trucking/Logistics Operators
Jordan	Jordan Shipping Association / Gargour Shipping Company	
Kenya	Kenya Ships Agents Association	Port Authority Marine Terminal Operators Carrier Ship Agent Customer House Broker Trucking/Logistics Operators Importer
México	AMANAC	Port Authority Marine Terminal Operators Trucking/Logistics Operators Ship Agent Carrier
Monaco	Marine Chartering Services	Port Authority Marine Terminal Operators Ship Agent Customer House Broker
Mozambique	Manica Freight Services (Moc) S.A.	
Netherlands	VNC	Port Authority Marine Terminal Operators Carrier Ship Agent Importer Customer House Broker Trucking/Logistics Operators
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Marine Terminal Operators
Portugal	AGEPOR	Port Authority Ship Agent Customer House Broker



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Slovenija	The Slovenian Ship and Freight Agents Association	Marine Terminal Operators Carrier Ship Agent
South Africa	SAASOA	Trucking/Logistics Operators Carrier
Spain	ASECOB	Port Authority Marine Terminal Operators Carrier Ship Agent Importer Customer House Broker Trucking/Logistics Operators Others
Sweden	Swedish Shipbrokers Association	
Turkey	shipping agent	Marine Terminal Operators Ship Agent
Uruguay	Centro de Navegación	
USA	ASBA	

## Q6b. If others, specify.

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If other Authorities, please specify
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	
Chile	ASONAVE A.G.	
Croatia	Dragon Maritime Adria d.o.o.	Customs, FITO, Sanitary
Cyprus	Cyprus Shipping Association	
Denmark	Danish Shipbrokers and Port Operators	
France	AMCF	
Germany	ZVDS	Customs, Immigration, Police
Greece	International Maritime Union in Greece	
Hungary	HUNASBA / MAHART Container Centre	
India	Macsons Shipping Agencies Pvt Ltd	
Israel	Dynamic Shipping Services (DSS) LTD	Our end, we use emails to get copies of the DO
Italy	Federagenti	



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Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	
Kenya	Kenya Ships Agents Association	Other government authorities also use the system, Kenya Ports authority, port health, Kenya Revenue Authority, KEPHIS, etc.
México	AMANAC	
Monaco	Marine Chartering Services	
Mozambique	Manica Freight Services (Moc) S.A.	
Netherlands	VNC	Customs, the Veterinary Inspection Authority, the Dangerous Cargo Authority, and the Border Police
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	
Portugal	AGEPOR	Customs
Slovenija	The Slovenian Ship and Freight Agents Association	
South Africa	SAASOA	
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	
Turkey	shipping agent	
Uruguay	Centro de Navegación	
USA	ASBA	

## Q7. Which type of Bill of Lading is required for cargo pick-up?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Which type of Bill of Lading is required for cargo pick-up?
Argentina	Centro De Navegación	Master Ocean Bill of Lading
Belgium	Belgian Shipping Federation NPO	Master Ocean Bill of Lading
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	All of the above
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	All of the above
Chile	ASONAVE A.G.	All of the above



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Croatia	Dragon Maritime Adria d.o.o.	All of the above
Cyprus	Cyprus Shipping Association	All of the above
Denmark	Danish Shipbrokers and Port Operators	All of the above
France	AMCF	Master Ocean Bill of Lading
Germany	ZVDS	All of the above
Greece	International Maritime Union in Greece	Master Ocean Bill of Lading
Hungary	HUNASBA / MAHART Container Centre	All of the above
India	Macsons Shipping Agencies Pvt Ltd	All of the above
Israel	Dynamic Shipping Services (DSS) LTD	Seaway Bill
Italy	Federagenti	Seaway Bill
Japan	Japan Association of Foreign-Trade Ship Agencies	All of the above
Jordan	Jordan Shipping Association / Gargour Shipping Company	All of the above
Kenya	Kenya Ships Agents Association	Master Ocean Bill of Lading
México	AMANAC	House Ocean Bill of Lading
Monaco	Marine Chartering Services	All of the above
Mozambique	Manica Freight Services (Moc) S.A.	Master Ocean Bill of Lading
Netherlands	VNC	Master Ocean Bill of Lading
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	All of the above
Portugal	AGEPOR	All of the above
Slovenija	The Slovenian Ship and Freight Agents Association	All of the above
South Africa	SAASOA	All of the above
Spain	ASECOB	Master Ocean Bill of Lading
Sweden	Swedish Shipbrokers Association	Master Ocean Bill of Lading
Turkey	shipping agent	Master Ocean Bill of Lading
Uruguay	Centro de Navegación	Master Ocean Bill of Lading
USA	ASBA	



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## Q7b. If others, specify.

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If Others, please specify
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	
Chile	ASONAVE A.G.	
Croatia	Dragon Maritime Adria d.o.o.	
Cyprus	Cyprus Shipping Association	
Denmark	Danish Shipbrokers and Port Operators	
France	AMCF	Endorsed OBL is needed to get D/O. In the case of the seaway bill a simple request is needed from the agent to release cargo.
Germany	ZVDS	
Greece	International Maritime Union in Greece	
Hungary	HUNASBA / MAHART Container Centre	Terminal requesting PUC, Carrier/Agent requesting B/L
India	Macsons Shipping Agencies Pvt Ltd	
Israel	Dynamic Shipping Services (DSS) LTD	
Italy	Federagenti	
Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	
Kenya	Kenya Ships Agents Association	Telex release, the type of bill of lading depends on the agreement between the supplier and importer.
México	AMANAC	
Monaco	Marine Chartering Services	
Mozambique	Manica Freight Services (Moc) S.A.	
Netherlands	VNC	N/A



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Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	
Portugal	AGEPOR	
Slovenija	The Slovenian Ship and Freight Agents Association	
South Africa	SAASOA	
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	
Turkey	shipping agent	
Uruguay	Centro de Navegación	Seaway Bill
USA	ASBA	

### Q8. Can an NVOCC release cargo based solely on its MOBL without clearance from the Carrier/Agent?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Can an NVOCC release cargo based solely on its MOBL without clearance from the Carrier/Agent?
Argentina	Centro De Navegación	No
Belgium	Belgian Shipping Federation NPO	No
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	No
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	No
Chile	ASONAVE A.G.	No
Croatia	Dragon Maritime Adria d.o.o.	No
Cyprus	Cyprus Shipping Association	No
Denmark	Danish Shipbrokers and Port Operators	Yes
France	AMCF	No
Germany	ZVDS	No
Greece	International Maritime Union in Greece	No
Hungary	HUNASBA / MAHART Container Centre	No
India	Macsons Shipping Agencies Pvt Ltd	Yes
Israel	Dynamic Shipping Services (DSS) LTD	No



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Italy	Federagenti	No
Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	No
Kenya	Kenya Ships Agents Association	No
México	AMANAC	Yes
Monaco	Marine Chartering Services	No
Mozambique	Manica Freight Services (Moc) S.A.	No
Netherlands	VNC	No
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	No
Portugal	AGEPOR	No
Slovenija	The Slovenian Ship and Freight Agents Association	No
South Africa	SAASOA	No
Spain	ASECOB	No
Sweden	Swedish Shipbrokers Association	No
Turkey	shipping agent	No
Uruguay	Centro de Navegación	No
USA	ASBA	

### Q9. Is the Carrier/Agent allowed to collect demurrage charges already accrued until the time of cargo pick-up?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Is the Carrier/Agent allowed to collect demurrage charges already accrued until the time of cargo pick-up?
Argentina	Centro De Navegación	Yes
Belgium	Belgian Shipping Federation NPO	Yes
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	Yes
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	Yes
Chile	ASONAVE A.G.	Yes
Croatia	Dragon Maritime Adria d.o.o.	Yes



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Cyprus	Cyprus Shipping Association	Yes
Denmark	Danish Shipbrokers and Port Operators	Yes
France	AMCF	Yes
Germany	ZVDS	Yes
Greece	International Maritime Union in Greece	Yes
Hungary	HUNASBA / MAHART Container Centre	Yes
India	Macsons Shipping Agencies Pvt Ltd	Yes
Israel	Dynamic Shipping Services (DSS) LTD	Yes
Italy	Federagenti	Yes
Japan	Japan Association of Foreign-Trade Ship Agencies	Yes
Jordan	Jordan Shipping Association / Gargour Shipping Company	Yes
Kenya	Kenya Ships Agents Association	Yes
México	AMANAC	Yes
Monaco	Marine Chartering Services	Yes
Mozambique	Manica Freight Services (Moc) S.A.	Yes
Netherlands	VNC	Yes
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Yes
Portugal	AGEPOR	Yes
Slovenija	The Slovenian Ship and Freight Agents Association	Yes
South Africa	SAASOA	Yes
Spain	ASECOB	Yes
Sweden	Swedish Shipbrokers Association	Yes
Turkey	shipping agent	Yes
Uruguay	Centro de Navegación	Yes
USA	ASBA	



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**Q10. If yes, can the Carrier/Agent also charge “Detention” for the period between cargo pick-up and the return of the empty container?**

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If yes, can the Carrier/Agent also charge “Detention” for the period between cargo pick-up and the return of the empty container?
Argentina	Centro De Navegación	Yes
Belgium	Belgian Shipping Federation NPO	Yes
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	Yes
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	Yes
Chile	ASONAVE A.G.	Yes
Croatia	Dragon Maritime Adria d.o.o.	Yes
Cyprus	Cyprus Shipping Association	Yes
Denmark	Danish Shipbrokers and Port Operators	No
France	AMCF	Yes
Germany	ZVDS	Yes
Greece	International Maritime Union in Greece	No
Hungary	HUNASBA / MAHART Container Centre	Yes
India	Macsons Shipping Agencies Pvt Ltd	Yes
Israel	Dynamic Shipping Services (DSS) LTD	Yes
Italy	Federagenti	Yes
Japan	Japan Association of Foreign-Trade Ship Agencies	Yes
Jordan	Jordan Shipping Association / Gargour Shipping Company	No
Kenya	Kenya Ships Agents Association	Yes
México	AMANAC	Yes
Monaco	Marine Chartering Services	No
Mozambique	Manica Freight Services (Moc) S.A.	Yes
Netherlands	VNC	Yes



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Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Yes
Portugal	AGEPOR	Yes
Slovenija	The Slovenian Ship and Freight Agents Association	Yes
South Africa	SAASOA	Yes
Spain	ASECOB	Yes
Sweden	Swedish Shipbrokers Association	Yes
Turkey	shipping agent	Yes
Uruguay	Centro de Navegación	Yes
USA	ASBA	

**Q11. If not, is it the case that the Carrier/Agent can only invoice and collect demurrage and detention after the empty container has been returned?**

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If not, is it the case that the Carrier/Agent can only invoice and collect demurrage and detention after the empty container has been returned?
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	
Chile	ASONAVE A.G.	No
Croatia	Dragon Maritime Adria d.o.o.	
Cyprus	Cyprus Shipping Association	No
Denmark	Danish Shipbrokers and Port Operators	No
France	AMCF	No
Germany	ZVDS	
Greece	International Maritime Union in Greece	Yes
Hungary	HUNASBA / MAHART Container Centre	
India	Macsons Shipping Agencies Pvt Ltd	No



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Israel	Dynamic Shipping Services (DSS) LTD	
Italy	Federagenti	
Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	Yes
Kenya	Kenya Ships Agents Association	Yes
México	AMANAC	
Monaco	Marine Chartering Services	Yes
Mozambique	Manica Freight Services (Moc) S.A.	No
Netherlands	VNC	
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	
Portugal	AGEPOR	
Slovenija	The Slovenian Ship and Freight Agents Association	
South Africa	SAASOA	Yes
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	
Turkey	shipping agent	
Uruguay	Centro de Navegación	
USA	ASBA	

**Q12. In this situation, can the Carrier/Agent charge a so-called “Guarantee deposit” at the time of cargo clearance to cover potential demurrage/detention charges?**

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	In this situation, can the Carrier/Agent charge a so-called “Guarantee deposit” at the time of cargo clearance to cover potential demurrage/detention charges?
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	Yes
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	No



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Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	No
Chile	ASONAVE A.G.	Yes
Croatia	Dragon Maritime Adria d.o.o.	Yes
Cyprus	Cyprus Shipping Association	Yes
Denmark	Danish Shipbrokers and Port Operators	No
France	AMCF	No
Germany	ZVDS	
Greece	International Maritime Union in Greece	Yes
Hungary	HUNASBA / MAHART Container Centre	Yes
India	Macsons Shipping Agencies Pvt Ltd	Yes
Israel	Dynamic Shipping Services (DSS) LTD	Yes
Italy	Federagenti	No
Japan	Japan Association of Foreign-Trade Ship Agencies	No
Jordan	Jordan Shipping Association / Gargour Shipping Company	Yes
Kenya	Kenya Ships Agents Association	Yes
México	AMANAC	Yes
Monaco	Marine Chartering Services	Yes
Mozambique	Manica Freight Services (Moc) S.A.	Yes
Netherlands	VNC	
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Yes
Portugal	AGEPOR	
Slovenija	The Slovenian Ship and Freight Agents Association	Yes
South Africa	SAASOA	Yes
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	No
Turkey	shipping agent	Yes
Uruguay	Centro de Navegación	No
USA	ASBA	



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**Q13. When demurrage/detention is billed only after the empty container return, are there frequent legal disputes in Court regarding non-payment?**

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	When demurrage/detention is billed only after the empty container return, are there frequent legal disputes in Court regarding non-payment?
Argentina	Centro De Navegación	Yes
Belgium	Belgian Shipping Federation NPO	Yes
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	No
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	No
Chile	ASONAVE A.G.	Yes
Croatia	Dragon Maritime Adria d.o.o.	No
Cyprus	Cyprus Shipping Association	No
Denmark	Danish Shipbrokers and Port Operators	No
France	AMCF	Yes
Germany	ZVDS	Yes
Greece	International Maritime Union in Greece	No
Hungary	HUNASBA / MAHART Container Centre	No
India	Macsons Shipping Agencies Pvt Ltd	Yes
Israel	Dynamic Shipping Services (DSS) LTD	No
Italy	Federagenti	No
Japan	Japan Association of Foreign-Trade Ship Agencies	No
Jordan	Jordan Shipping Association / Gargour Shipping Company	No
Kenya	Kenya Ships Agents Association	Yes
México	AMANAC	No
Monaco	Marine Chartering Services	Yes
Mozambique	Manica Freight Services (Moc) S.A.	No
Netherlands	VNC	No



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Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	No
Portugal	AGEPOR	Yes
Slovenija	The Slovenian Ship and Freight Agents Association	No
South Africa	SAASOA	No
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	No
Turkey	shipping agent	Yes
Uruguay	Centro de Navegación	No
USA	ASBA	

## Q14. What is the approximate collection success rate compared to the amount billed? Answer in Percentage (\_\_\_ %.)

COUNTRTY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	What is the approximate collection success rate compared to the amount billed? Answer in Percentage (___ %.)
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	95%
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	100
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	100%
Chile	ASONAVE A.G.	50%
Croatia	Dragon Maritime Adria d.o.o.	100%
Cyprus	Cyprus Shipping Association	We are not in a position to have a collection rate success percentage, as it depends on numerous factors, and the commercial agreements between the shipping lines and their customers through their liner agents
Denmark	Danish Shipbrokers and Port Operators	N/A
France	AMCF	90%
Germany	ZVDS	no information
Greece	International Maritime Union in Greece	99%



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Hungary	HUNASBA / MAHART Container Centre	We do not know. However, the carrier/agent delivers the PUC code to the client to pick up the container after all costs are paid by the client.
India	Macsons Shipping Agencies Pvt Ltd	80%
Israel	Dynamic Shipping Services (DSS) LTD	85%
Italy	Federagenti	95%
Japan	Japan Association of Foreign-Trade Ship Agencies	100%
Jordan	Jordan Shipping Association / Gargour Shipping Company	95
Kenya	Kenya Ships Agents Association	ABOUT 95 PERCENT
México	AMANAC	70
Monaco	Marine Chartering Services	75-90
Mozambique	Manica Freight Services (Moc) S.A.	100%
Netherlands	VNC	No idea
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	
Portugal	AGEPOR	90%
Slovenija	The Slovenian Ship and Freight Agents Association	
South Africa	SAASOA	5 to 10 percent
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	100
Turkey	shipping agent	%95
Uruguay	Centro de Navegación	99%
USA	ASBA	

## Q15. Are there any Government Authorities involved in demurrage collections or disputes between Carriers/Agents and Importers?

COUNTRY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	Are there any Government Authorities involved in demurrage collections or disputes between Carriers/Agents and Importers?
Argentina	Centro De Navegación	Strictly between the parties
Belgium	Belgian Shipping Federation NPO	No



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Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	Strictly between the parties
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	Strictly between the parties
Chile	ASONAVE A.G.	No
Croatia	Dragon Maritime Adria d.o.o.	No
Cyprus	Cyprus Shipping Association	Strictly between the parties
Denmark	Danish Shipbrokers and Port Operators	No
France	AMCF	Strictly between the parties
Germany	ZVDS	Strictly between the parties
Greece	International Maritime Union in Greece	No
Hungary	HUNASBA / MAHART Container Centre	No
India	Macsons Shipping Agencies Pvt Ltd	Strictly between the parties
Israel	Dynamic Shipping Services (DSS) LTD	Strictly between the parties
Italy	Federagenti	Strictly between the parties
Japan	Japan Association of Foreign-Trade Ship Agencies	Strictly between the parties
Jordan	Jordan Shipping Association / Gargour Shipping Company	No
Kenya	Kenya Ships Agents Association	Yes
México	AMANAC	No
Monaco	Marine Chartering Services	No
Mozambique	Manica Freight Services (Moc) S.A.	No
Netherlands	VNC	No
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	Strictly between the parties
Portugal	AGEPOR	Strictly between the parties
Slovenija	The Slovenian Ship and Freight Agents Association	No
South Africa	SAASOA	No
Spain	ASECOB	No
Sweden	Swedish Shipbrokers Association	No
Turkey	shipping agent	No
Uruguay	Centro de Navegación	No



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## Q15b. If Yes, specify

COUNTRTY	YOUR ASSOCIATION / ORGANISATION / COMPANY NAME	If Yes, please specify
Argentina	Centro De Navegación	
Belgium	Belgian Shipping Federation NPO	
Bulgaria	BASBA (Bulgarian Association of Ship Brokers and Agents)	
Bulgaria	BASBA (The Bulgarian Association of Ship Brokers and Agents)	
Chile	ASONAVE A.G.	
Croatia	Dragon Maritime Adria d.o.o.	
Cyprus	Cyprus Shipping Association	
Denmark	Danish Shipbrokers and Port Operators	
France	AMCF	
Germany	ZVDS	
Greece	International Maritime Union in Greece	
Hungary	HUNASBA / MAHART Container Centre	
India	Macsons Shipping Agencies Pvt Ltd	
Israel	Dynamic Shipping Services (DSS) LTD	
Italy	Federagenti	
Japan	Japan Association of Foreign-Trade Ship Agencies	
Jordan	Jordan Shipping Association / Gargour Shipping Company	
Kenya	Kenya Ships Agents Association	KENYA MARITIME AUTHORITY
México	AMANAC	
Monaco	Marine Chartering Services	
Mozambique	Manica Freight Services (Moc) S.A.	



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Netherlands	VNC	N/A
Philippines	Philippines Ships Agent Association / Cosco Shipping Lines Phils	
Portugal	AGEPOR	
Slovenija	The Slovenian Ship and Freight Agents Association	
South Africa	SAASOA	
Spain	ASECOB	
Sweden	Swedish Shipbrokers Association	
Turkey	shipping agent	
Uruguay	Centro de Navegación	-
USA	ASBA	