

# Innovating together

**Raoul Tan**  
Port of Rotterdam International

**DIGITAL  
BUSINESS  
SOLUTIONS**

Accelerated by

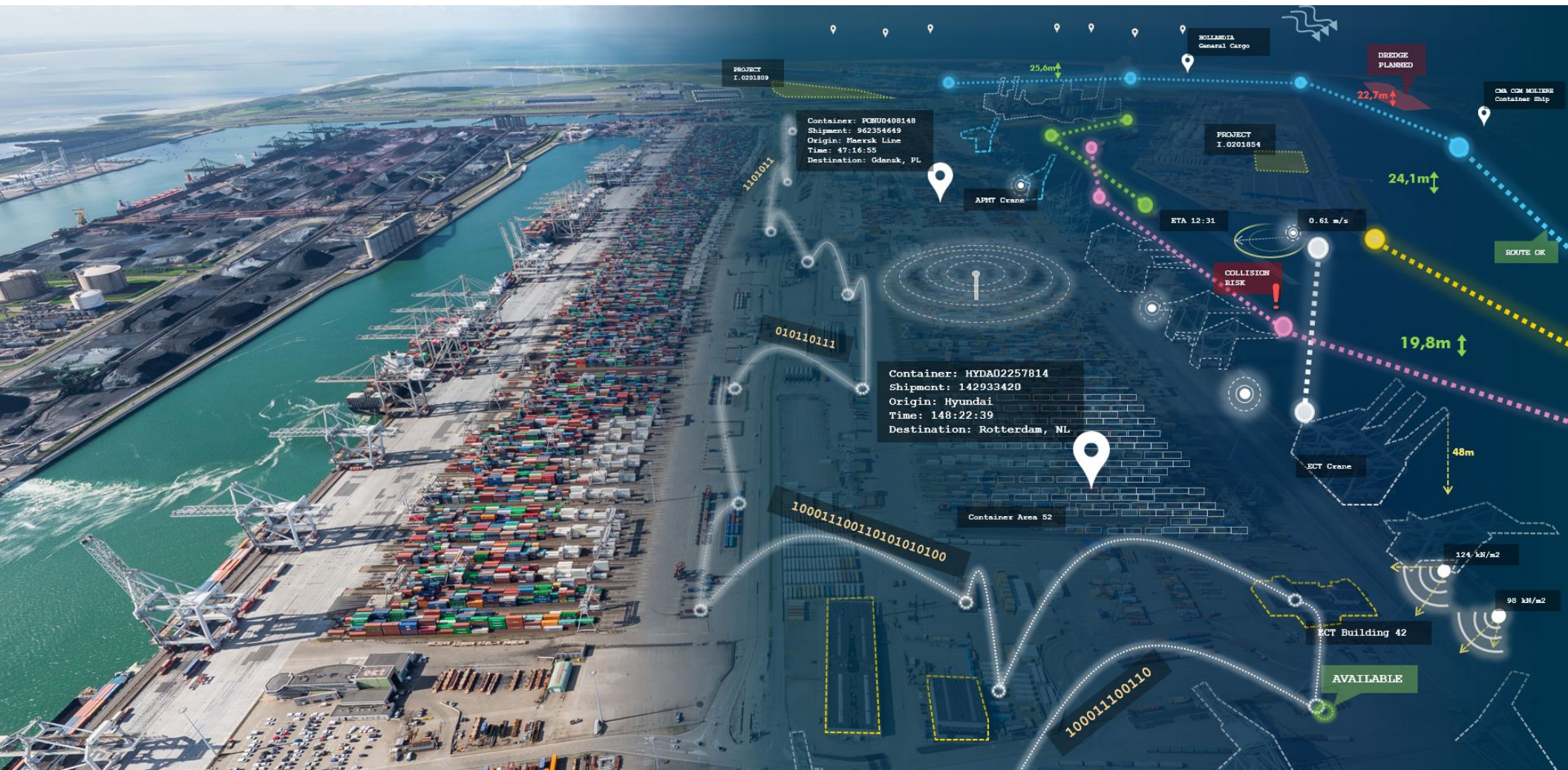


# Covered topics

- Digitalization journey and Port Forward vision by Port of Rotterdam
- Port Call Optimization – Pronto
- Interaction with audience







Awarded the world's best port infrastructure six times in a row





# Our world in transition

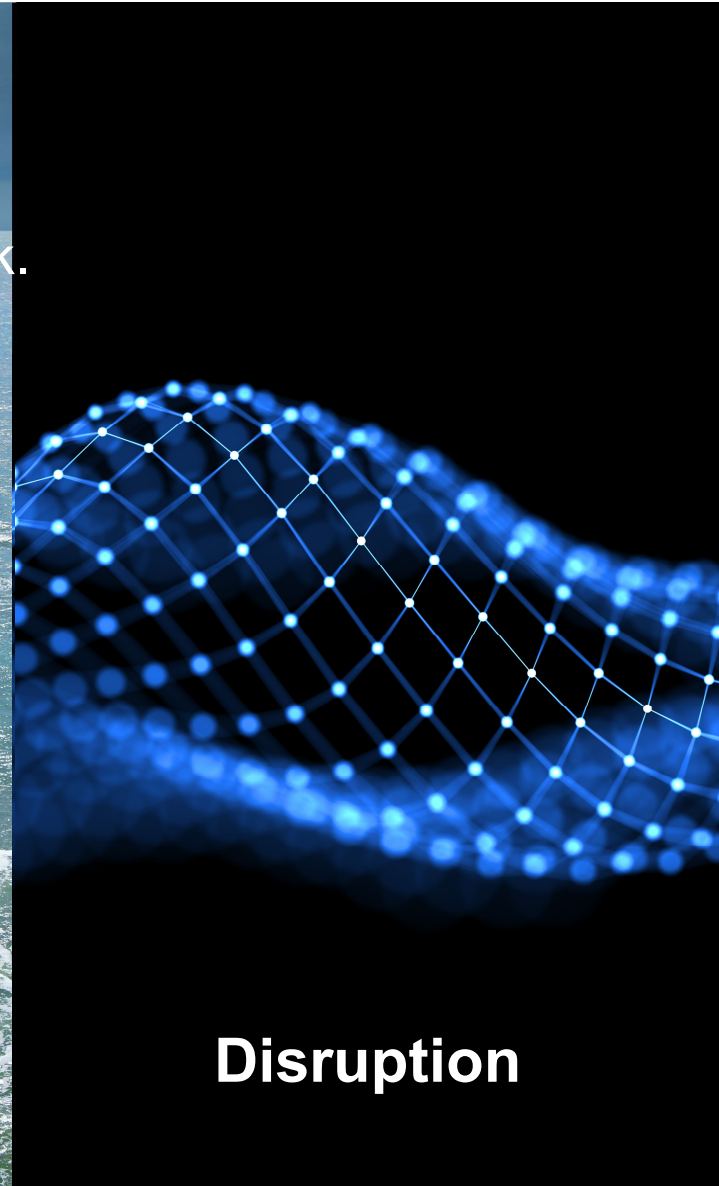
Faster than we think. With greater impact than we think.



**Digital Transformation**



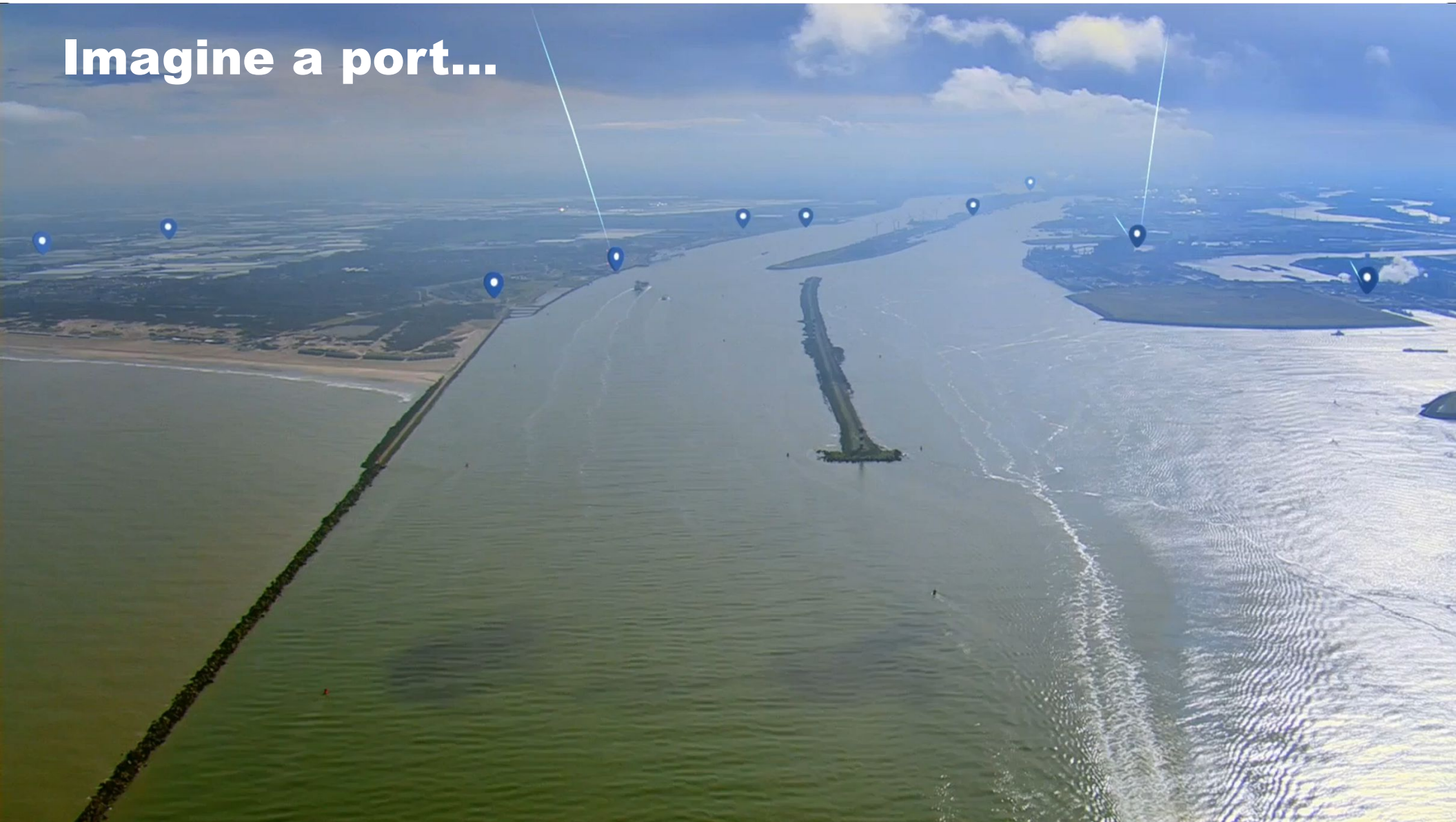
**Disintermediation**



**Disruption**



**Imagine a port...**





# There is a lot to gain in logistics

30%

Of shipments is delayed



28

Parties involved per transaction



44%

of executives describe supply chain visibility as top priority



25%

of trucks on the road is empty





**THINK  
BIG**

**START  
SMALL  
ACT  
NOW**



# Playtime is over

Source: initiative websites

'16 **PortXL**  
Rotterdam  
Netherlands

'19 **Katapult  
Ocean**  
Oslo, Norway

'18 **ZeBox (CMA)**  
Marseille, France

'19 **ENSO XL**  
Athens, Greece

'18 **Pier 71**  
Singapore

'19 **EPS by  
Techstars**  
Singapore

'16 **PSA  
Unboxed**  
Singapore

\$

Funding Rounds

Number of Funding Rounds

6

Total Funding Amount

\$1.3B

Flexport

has raised a total of \$1.3B in funding over 6 rounds. Their latest funding was raised on Feb 21, 2019 from a Venture - Series Unknown round.

Which funding types raised the most money?

pro Show

How much funding has this organization raised over time?

pro Show

Announced Date	Transaction Name	Number of Investors	Money Raised	Lead Investors
Feb 21, 2019	Venture Round - Flexport	6	\$1B	SoftBank Vision Fund
Apr 27, 2018	Corporate Round - Flexport	7	\$100M	S.F. Express
Sep 21, 2017	Series C - Flexport	6	\$110M	DST Global
Sep 26, 2016	Series B - Flexport	11	\$65M	Founders Fund
Aug 6, 2015	Series A - Flexport	18	\$22.1M	Founders Fund
Apr 1, 2014	Series A - Flexport	41	\$6.9M	Founders Fund

**PortForward**  
Digital solutions by Port of Rotterdam

THESE CHALLENGES  
WILL NOT BE SOLVED BY  
IT SUPPLIERS ALONE.

# Challenges

IN-DEPTH KNOWLEDGE  
OF PORT OPERATIONS  
AND DATA IS  
NECESSARY.  
WE COMBINE BOTH.

WE STARTED BY  
LISTENING TO OUR  
CUSTOMERS.

# Solutions

WE BUILT POC'S  
AND RUN PILOTS  
IN CLOSE COOPERATION  
WITH PARTNERS.

SCRUM AGILE:  
EXPERIMENT, FAIL,  
LEARN, REPEAT.

## The result?

Added value partner  
for our network.

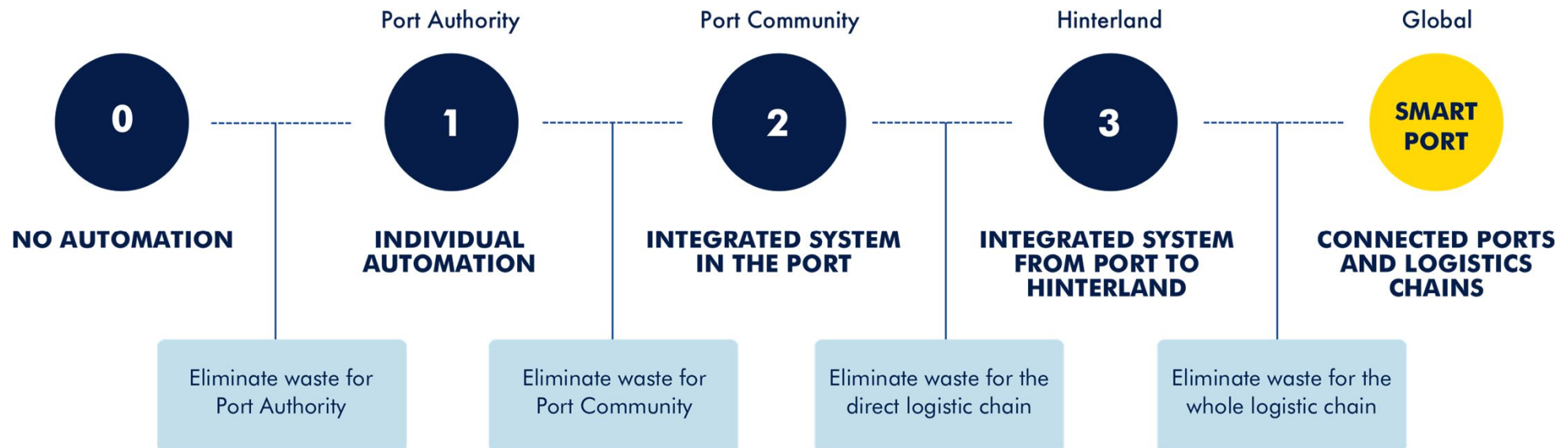




## Current phase: PORT FORWARD

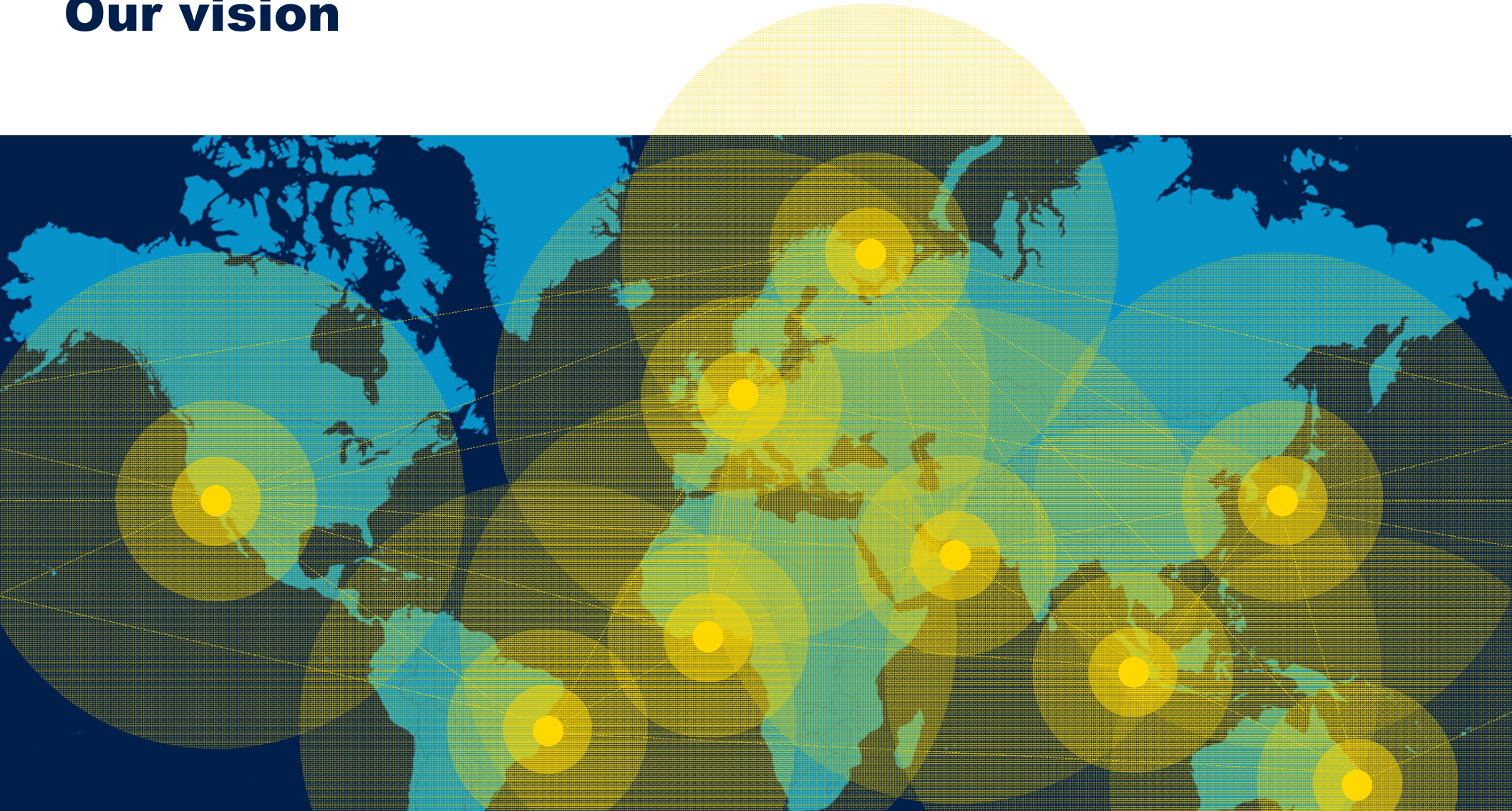
- Connected to digital trends that impact global logistics and port sectors
- Added value partner for our network
- Delivering digital solutions, data services digital consultancy services and support
- Building a global network of smart, connected ports

# Step by step towards a smart(er) port





# Our vision



# Connected ports



[DOCUMENTATION](#) [APPLICATIONS](#)

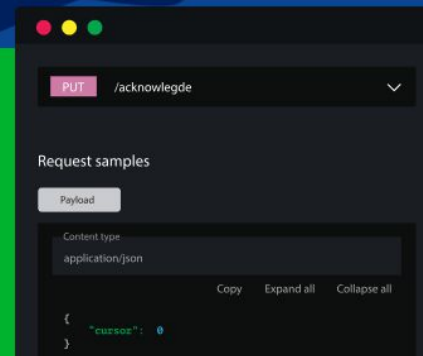
## Connecting ports around the world

In order to be able to take major steps in the efficiency and cost reduction of trade lanes worldwide and CO2 waste reduction at the same time, it is necessary to have all, but really all, logistics systems share data with each other. By working together as port authorities we are actually taking those steps



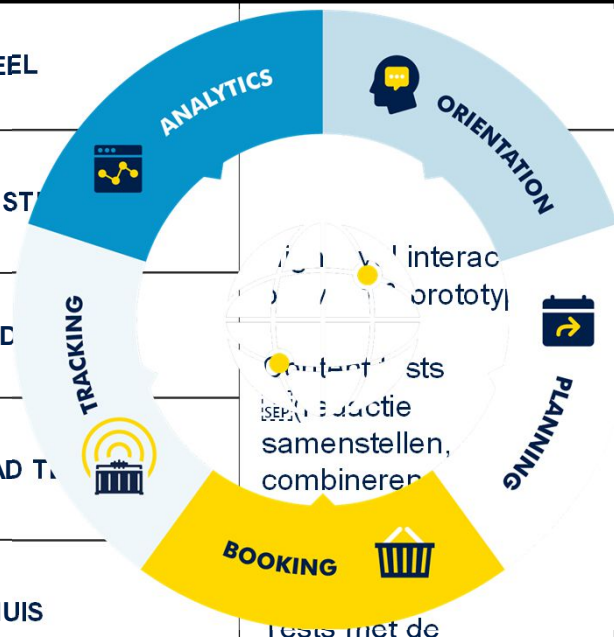
## What is connected ports?

Sharing data effectively does not happen overnight, this is a growth path. Due to good cooperation between the ports, we learn from each other as ports. At the same time, we need each other to reach the final step in our common journey; a global hub of connect ports.



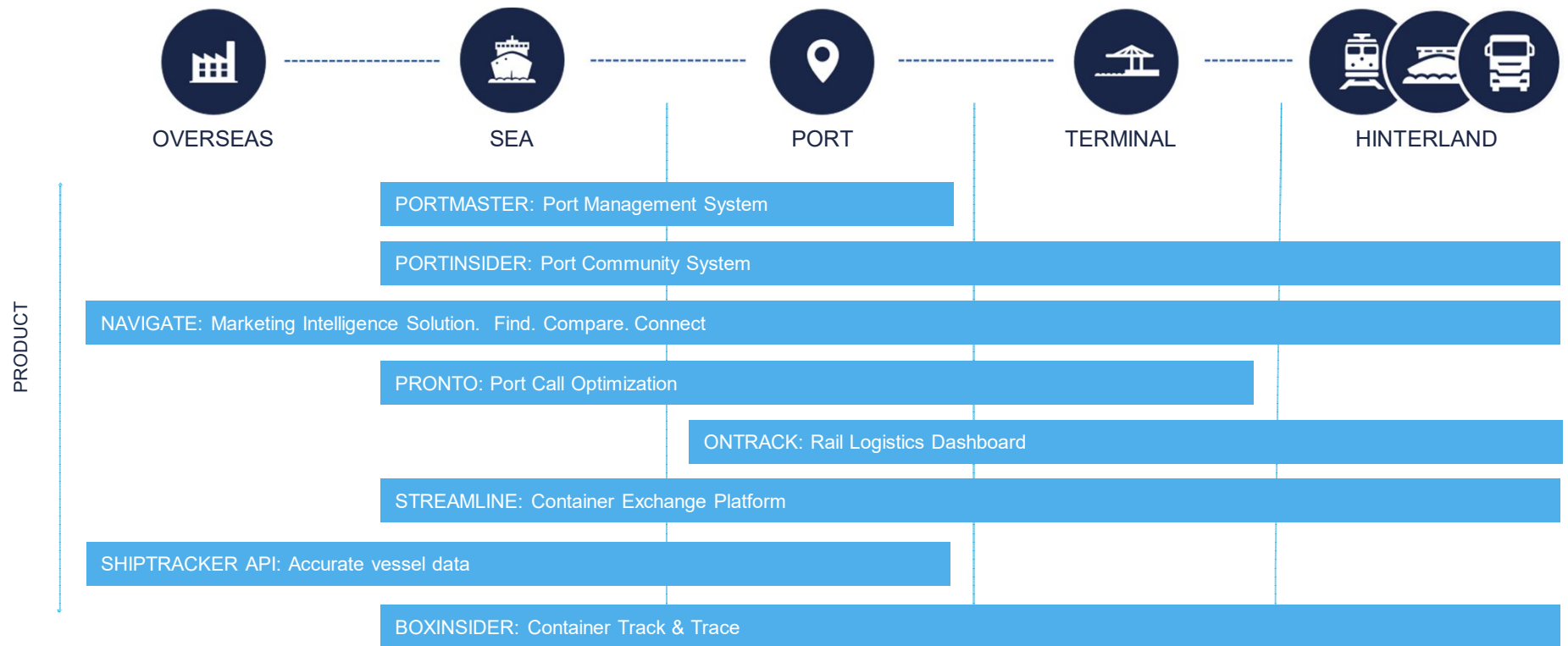


ONDERDEEL	PROTOTYPE	GEFASEERDE ONTWIKKELING		
WEBSITE STRUCTUUR	High level interactie ontwerp & prototype	Nieuwe navigatie & homepage tests	PORT ASSETS a.g.v. gebruikersfeedback	PORT CALL OPTIMISATION
THEMA VIDEO'S		1 Video	30s	
LONGREAD TEMPLATES	Content tests [SEP] (redactie samenstellen, combineren verhalen, assets verzamelen, tone of voice)	Basic template met 3 speciale features	Features Binnenkomende kaarten	PORT OPERATIONS
ACHTERHUIS		3 ruimtes	Alle ruimtes	
DIGITAAL DAGBOEK	Tests met de doelgroep [SEP] MVP Begroten	Basic interface	Extra features of verhalen	Extra features of verhalen

ONDERDEEL		GEFASEERDE ONTWIKKELING		
WEBSITE STR		Nieuwe navigatie & homepage tests	1 weeks a.g. / gebruikersfeedback	
THEMA VIDEO		1 Video	4 Videos	12 Videos
LONGREAD T.		Basic template met 3 speciale features	Extra features b.v. interactieve kaarten	Extra features (n.t.b.)
ACHTERHUIS		3 ruimtes	Alle ruimtes	Tours van beroemde mensen
DIGITAAL DAGBOEK		Basic interface	Extra features of verhalen	Extra features of verhalen



# Today's reach of our solutions



A large blue and white container ship named 'MOL TRIUMPH' is shown from a low angle, with a red tugboat in the foreground. The ship's hull is blue with white text 'MOL TRIUMPH' on both sides. The tugboat is red with white accents and is moving towards the ship, creating a wake in the water.

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**Port of  
Rotterdam**

# Port-Call Optimization







**30% of all port calls  
have delays**




**Lack of timely and reliable  
data sharing is root cause**




**Data quality is not assured**



**Lack of common accepted  
communication standard for  
data exchange**



**Closed data culture among  
shipping industry**



**Outdated and inefficient  
means of communication  
still being used**





# Imagine a perfect port call...

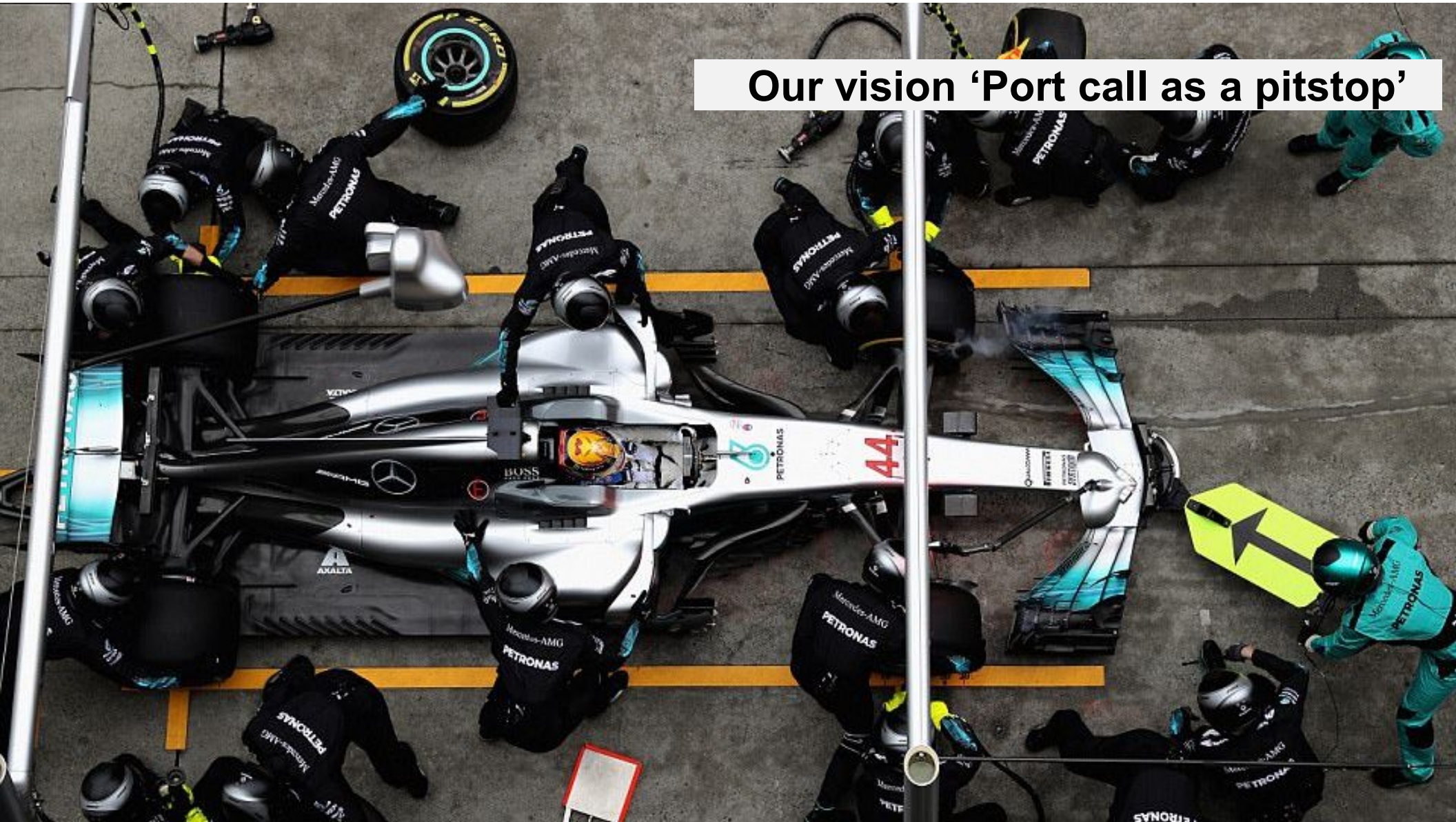
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Our vision 'Port call as a pitstop'



# Global industrial Taskforce to address standardization element

International standards to enable data exchange (2014)



- Need for global standards to connect nautical information at sea to supply chain information at shore
- Establishment of International Taskforce Port Call Optimization, a neutral, global, industry initiative
- Initiated by Maersk Line and Shell, Port of Rotterdam independent chair

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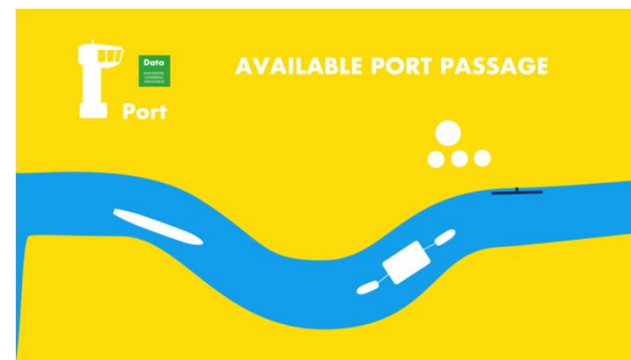
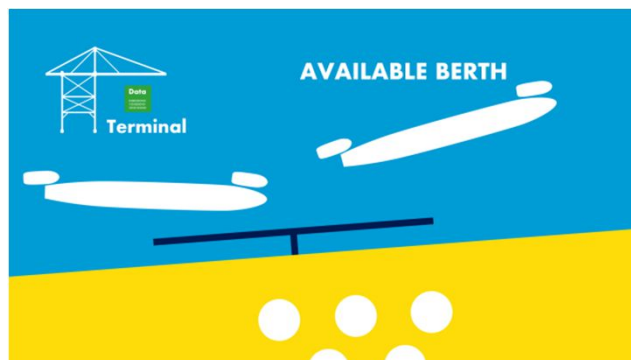
# Port Call Optimization Standards

Minimum scope of standard definitions agreed (2015)

Masterdata (AVANTI)



Event data (PRONTO)



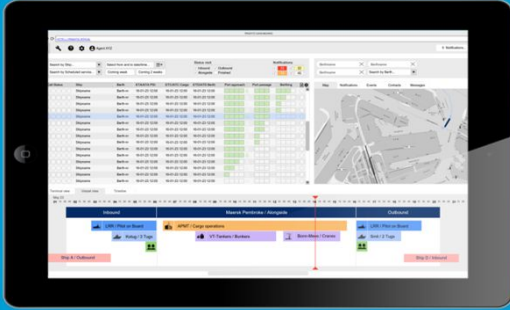
2017  
Endorsed by:



Q1 2019  
Official publication:







**One view for all parties involved in a port call**



**Adapt planning to increase utilization**



**Service operations can also plan better and work more efficiently**



**More insights in port calls leads to higher safety level**



**Reduce port turn around time benefits all parties involved**



**Optimization within the port and from port to port**



**Pronto**

5

**CAPTAIN, CARRIER & AGENT**

4

**PORT AUTHORITY & NAUTICAL SERVICES**

3

**CARGO & VESSEL SERVICES**

2

**AIS**

1

**DIGITAL PORT LOCATIONS**

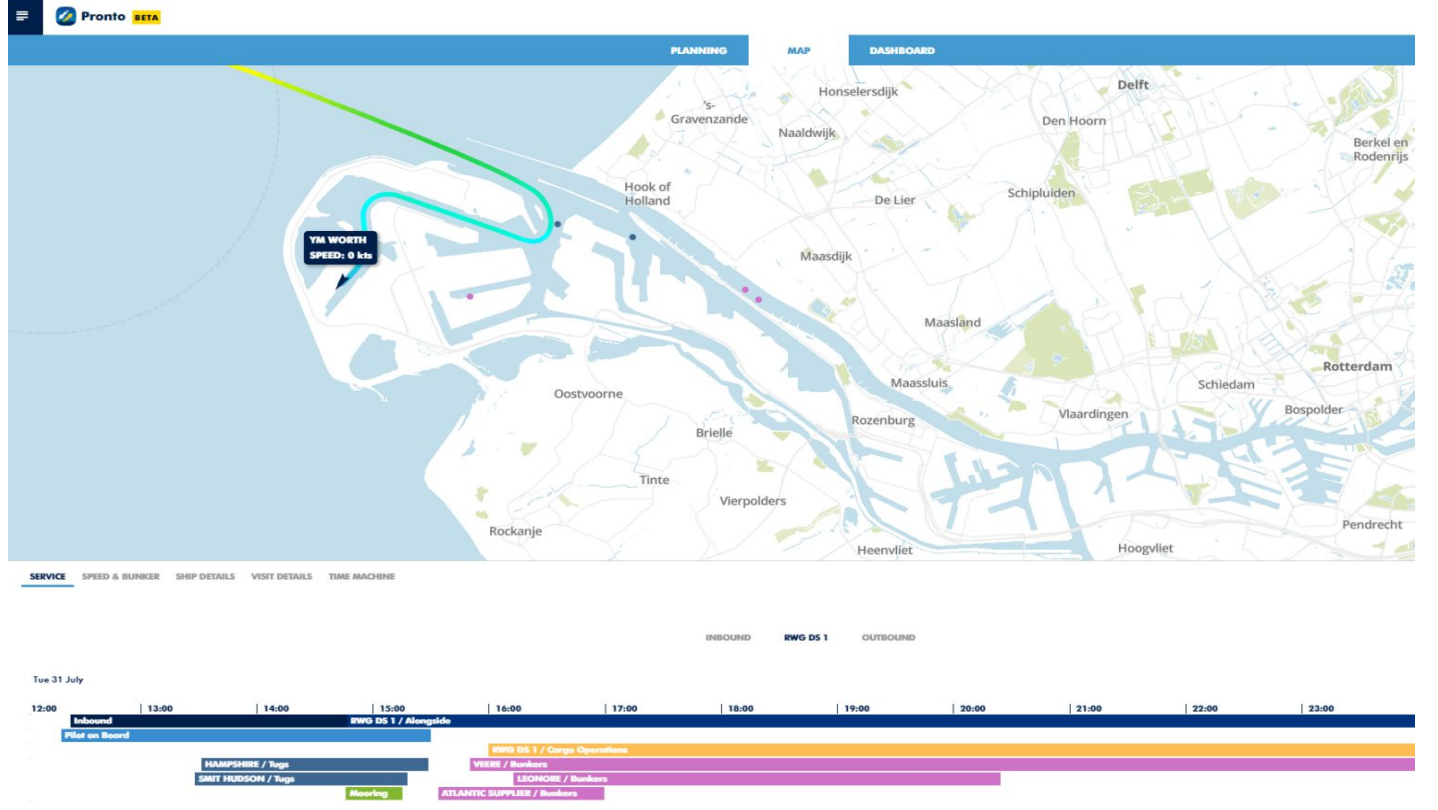
MARIE MAERSK ETA: 20/06 ⌚ 11:30 !

MSC AMY - ETD: 20/06 ⌚ 12:15

BUNKER: VOLTERRA

TUG: FAIRPLAY IX







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# Pronto leads to significantly reduction of bunker consumption, CO2 and nitrous oxide emissions

Press release October 2018:

## 'Just-in-time' sailing saves hundreds of thousands of tonnes of CO2

Rotterdam, 18 October 2018 – If sea-going vessels were better informed about the availability of berths and adapted their speed accordingly, substantial savings could be made in terms of fuel and CO2 emissions. This conclusion is based on a study that was recently commissioned by the Port of Rotterdam Authority and research institute TNO.



## Benefits realized – use case 1 **Reduce idle time on departure**

### Use case 1: Idle time on departure – liquid bulk

**KPI:** decrease vessel idle time on departure

**Zero measurement:** 3.5 hrs

**Target:** 2.5 hrs

**Result** 2.8 hrs

=> **20%** reduction



### New Port of Rotterdam app cuts waiting time by 20%, reduces CO2 emissions



The Port of Rotterdam Authority introduced the first version of its new digital application Pronto, which it claims can help the some 30,000 vessels calling the port every year to cut waiting time by an average of 20%.

The port said in a press release that the application enables more effective utilisation of capacity at its terminals, as well as the precise planning and coordination of a range of vessel services, including bunkering, servicing and maintenance and provisioning. In addition, Pronto directly contributes to the reduction of CO2 emissions in the port, it added.

## Benefits realized – use case 2

### Reduce delay on bunkering (refueling)

#### Use case 2: Delay on bunkering

**KPI:** decrease vessel delay due to bunker activity

**Zero measurement:** 19%

**Target:** 10%

**Result** 0%

=> **100%** reduction



**MAERSK**

**APM TERMINALS**  Lifting Global Trade.

APM Terminals Maasvlakte II



FEBRUARY 25, 2019

#### Pronto Pilot: Bunker delays for container ships reduced in Rotterdam

**The number of Maersk vessels experiencing delay at APM Terminals at Maasvlakte II as a consequence of bunker activities reduced significantly during a Pronto pilot. The involved parties explain how real-time insight into each other's scheduling helps prevent bottlenecks.**



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# Some of our partners in the PCO program



**MAERSK**



**YANG MING**



**APM TERMINALS**  Lifting Global Trade.

APM Terminals Maasvlakte II

**HUTCHISON PORTS**  
**ECT ROTTERDAM**



 **Vopak**



**Maasvlakte Olie Terminal**



# Digitisation as opportunity





# The future is now



**Join our network of connected ports**

**PORT FORWARD:**

*Proven in Rotterdam.*

*Ready for your port.*

***[www.portofrotterdam.com/port-forward](http://www.portofrotterdam.com/port-forward)***

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# PoR International - Business Lines

## 1 Participations

- Investments in green / brownfield ports overseas with local partners

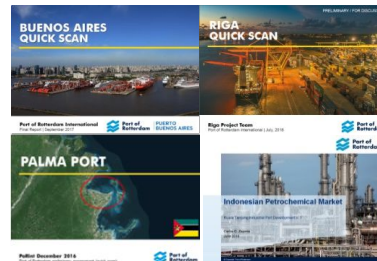
**SOHAR**  
PORT / FREEZONE

**cipp**  
COMPLEXO INDUSTRIAL E PORTUÁRIO DO PECÉM

  
**PORTO CENTRAL**

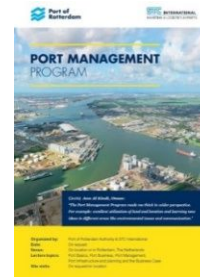
## 2 Consultancy

- Advisory services in port development and management to port authorities, governments, and private companies



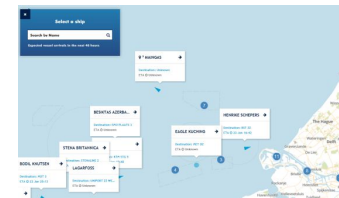
## 3 Education & Training

- Tailored-made educational programmes for port authorities and relevant stakeholders



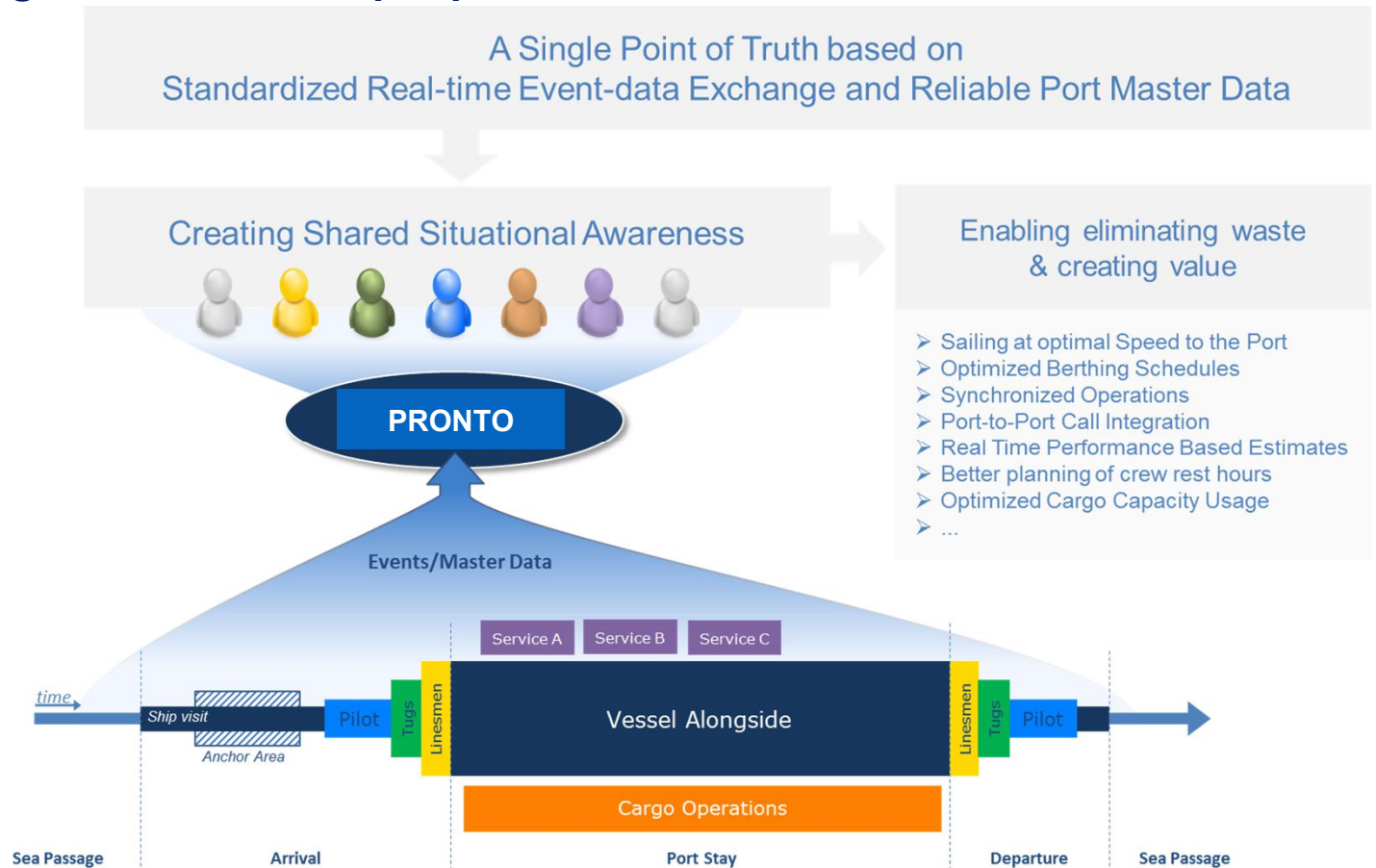
## 4 Digital Business Services

- Development, marketing and sales of digital business solutions and services to port authorities and operators



- We advise ports on initial stages of development, development of capacity, streamline operations, and in some cases act as investor

## PRONTO facilitates data exchange based on standards to create a Single Point of Truth per portcall







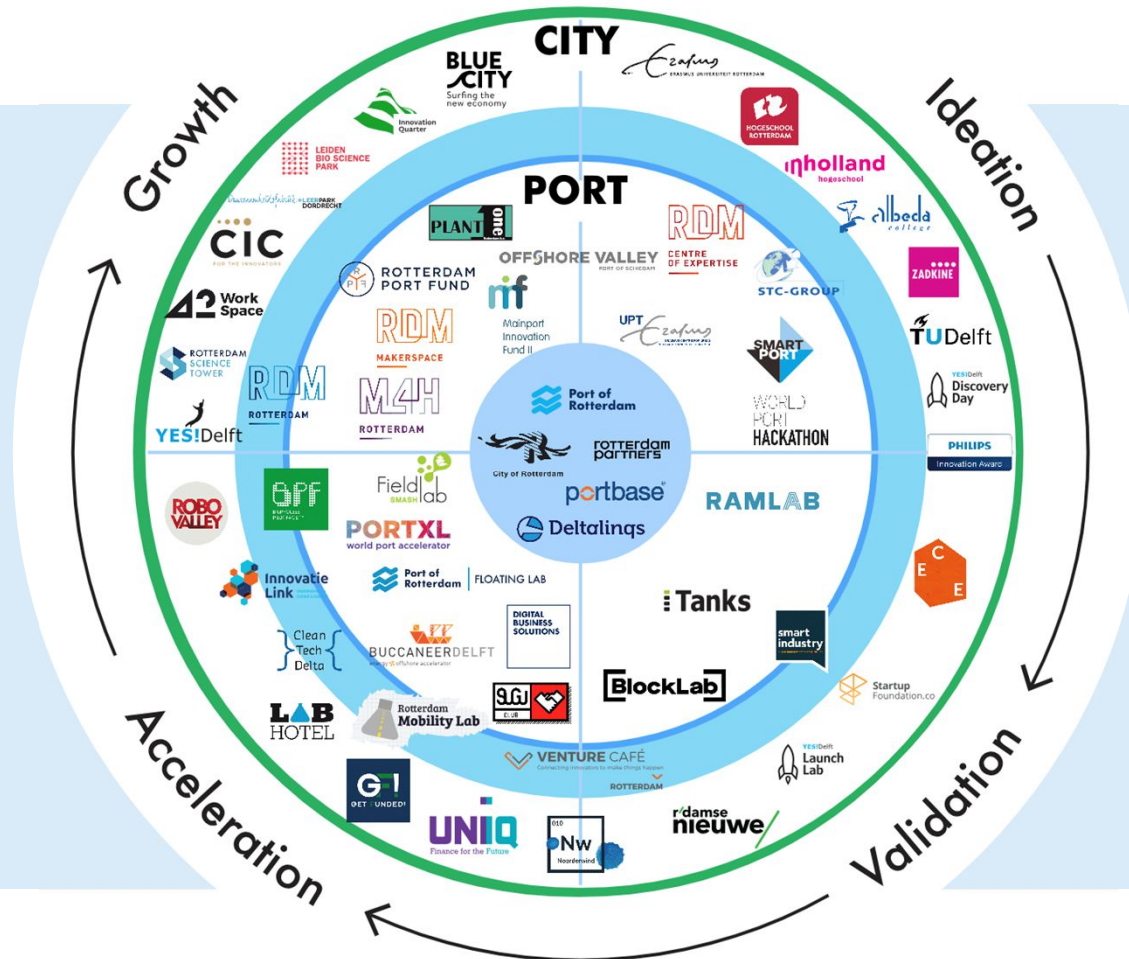
## IoT platform in Rotterdam

- Preparation for connected ships of the future
- The platform collects and processes real-time water, weather and sensor data
- We are able to automate a lot of the decision making and focus on the excesses

### Digital Twin:

- The maritime industry is preparing for autonomous shipping
- The port of Rotterdam will be ready in 2030
- All objects and their location in time will be fully digitised in a digital twin

# Smartest port



**PORTXL**  
world port accelerator

**RAMLAB**  
metal parts on demand

**[BlockLab]**



