



SPECIALIST
PROFESSIONAL
INDEMNITY
INSURANCE

FONASBA 2018

Andrew Jamieson

ITIC
IS MANAGED
BY **THOMAS
MILLER**



Continuity Credits at 50%



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But we have had.....



...some slip ups

To: BROKERS
From: OWNERS

Re. Re.Re Demurrage Claim

Attachments: (10) AttachedEmail1.RTF, AttachedEmail10.RTF
AttachedEmail11.RTF, AttachedEmail12.RTF,
AttachedEmail13.RTF, image001.png, Image002.png,
Image003.png, Image004.png, Image025.png.

Please pass attached demurrage claim and supporting
documents to Charterers,

Regards

To: BROKERS
From: OWNERS

Re. Re.Re Demurrage Claim

Attachments: (10) AttachedEmail1.RTF, AttachedEmail10.RTF
AttachedEmail11.RTF, AttachedEmail12.RTF,
AttachedEmail13.RTF, **image001.png, Image002.png,
Image003.png, Image004.png, Image025.png.**

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Regards

To: CHARTERERS
From: BROKERS

Re. Re.Re Demurrage Claim

Attachments: (4) AttachedEmail1.RTF, AttachedEmail10.RTF
AttachedEmail11.RTF, AttachedEmail12.RTF,

Please find attached Owner's demurrage claim and supporting documents.

Regards

To: CHARTERERS

From: BROKERS

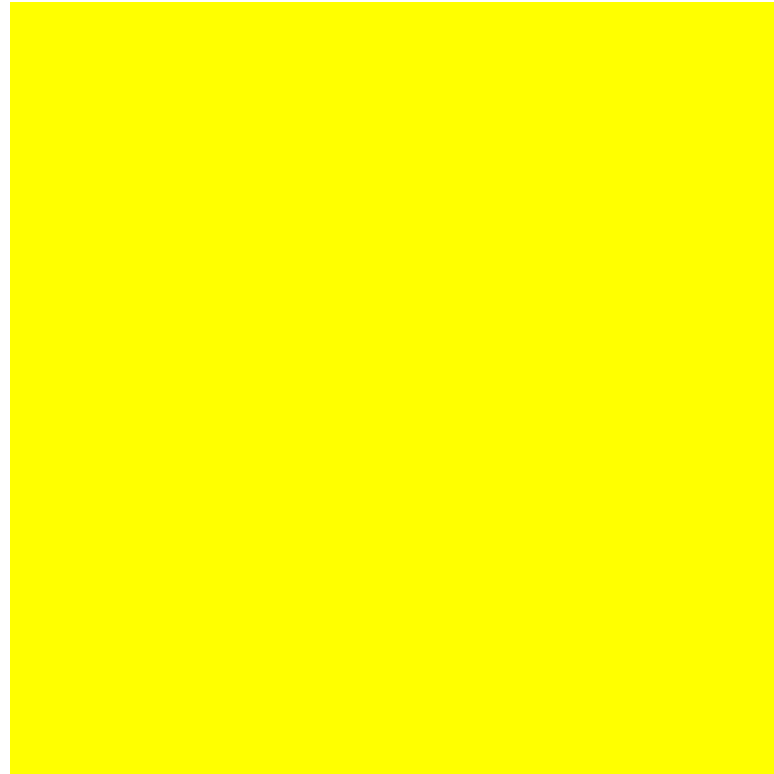
Re. Re.Re Demurrage Claim

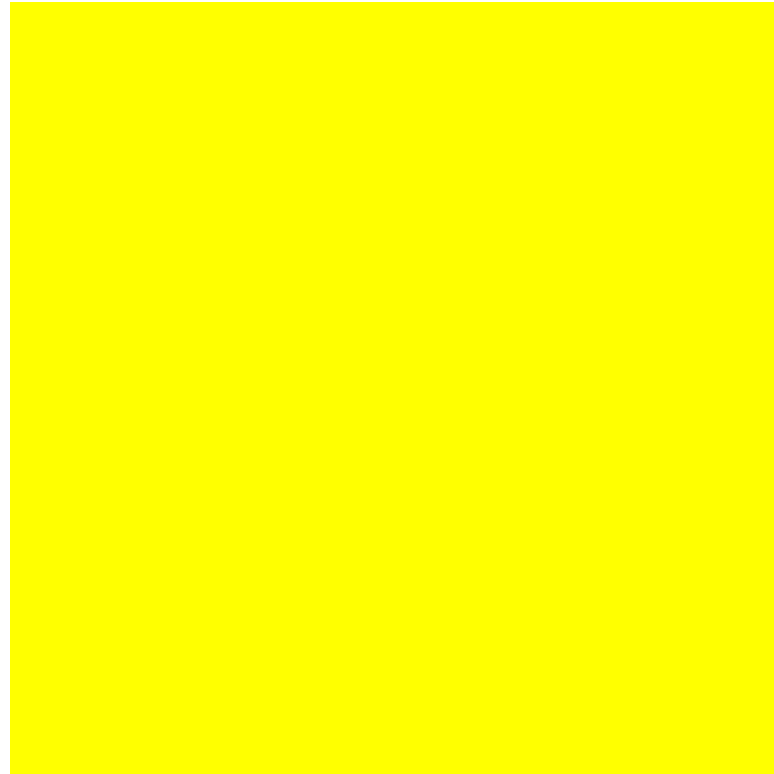
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Please find attached Owner's demurrage claim and supporting documents.

Regards

No AttachedEmail13.RTF,

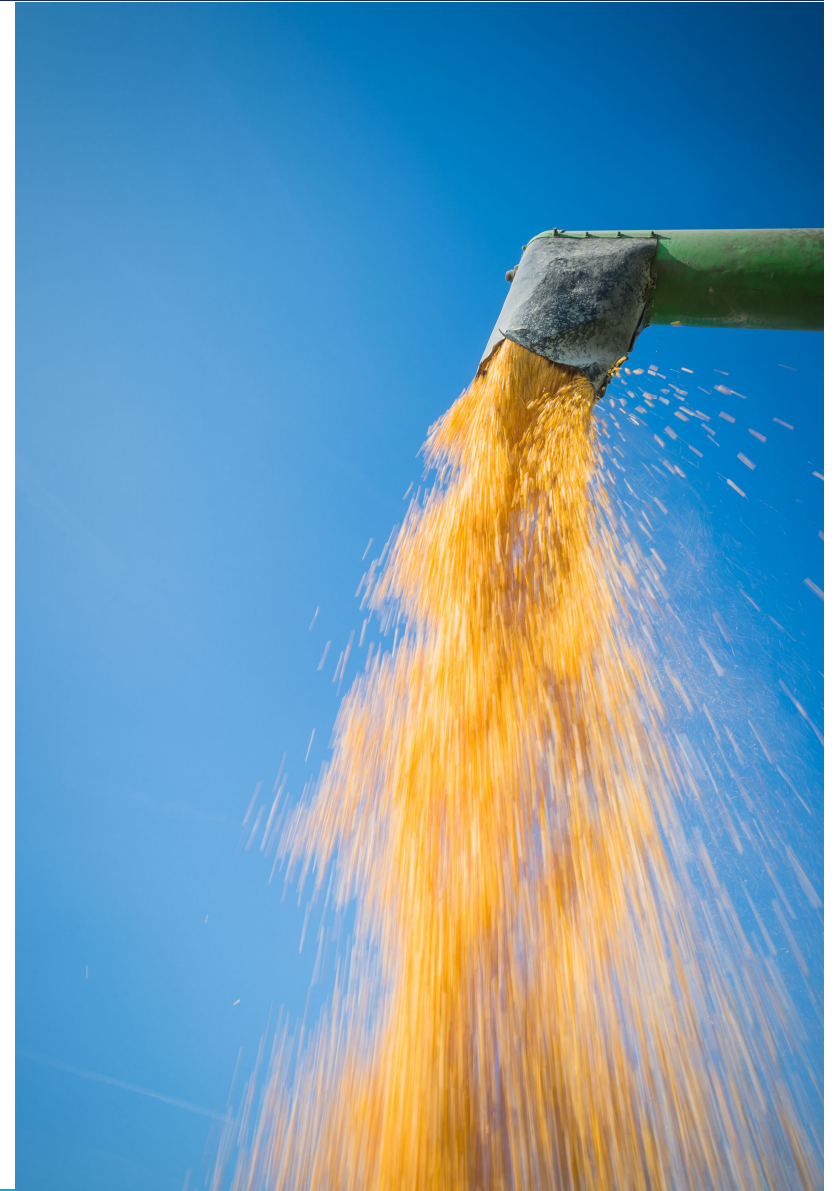




Q: Quebec
I request free pratique

Abatement Notices served on agents

Discharge of dusty cargo in high winds



What has this to do with the Agent?



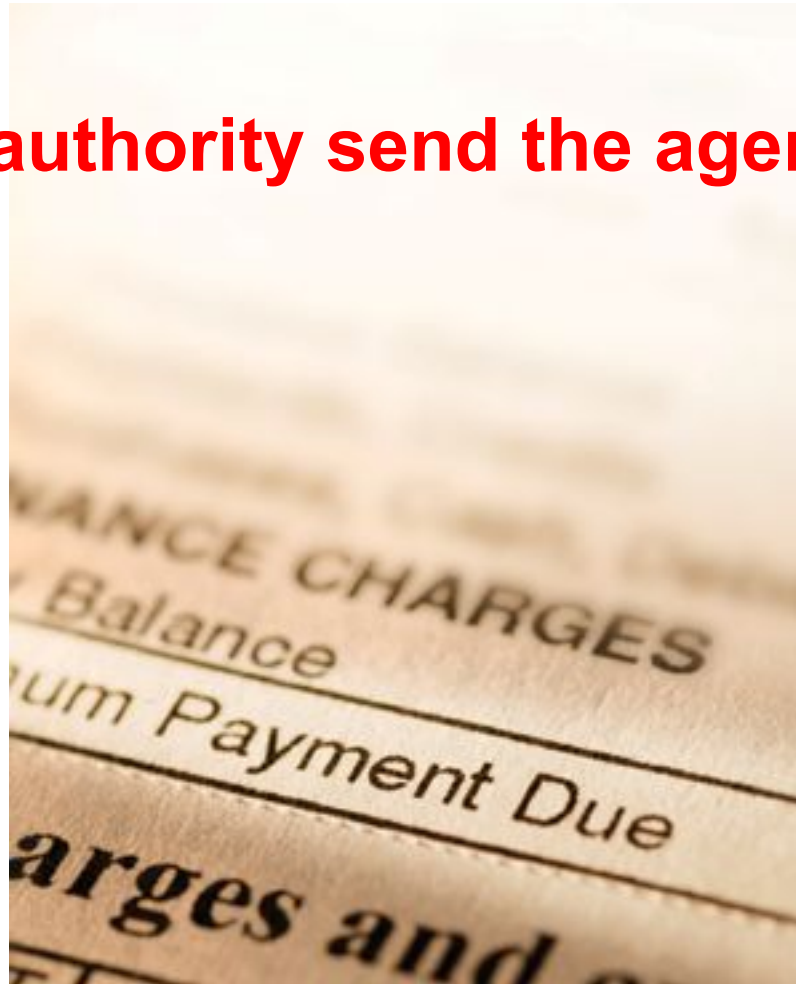
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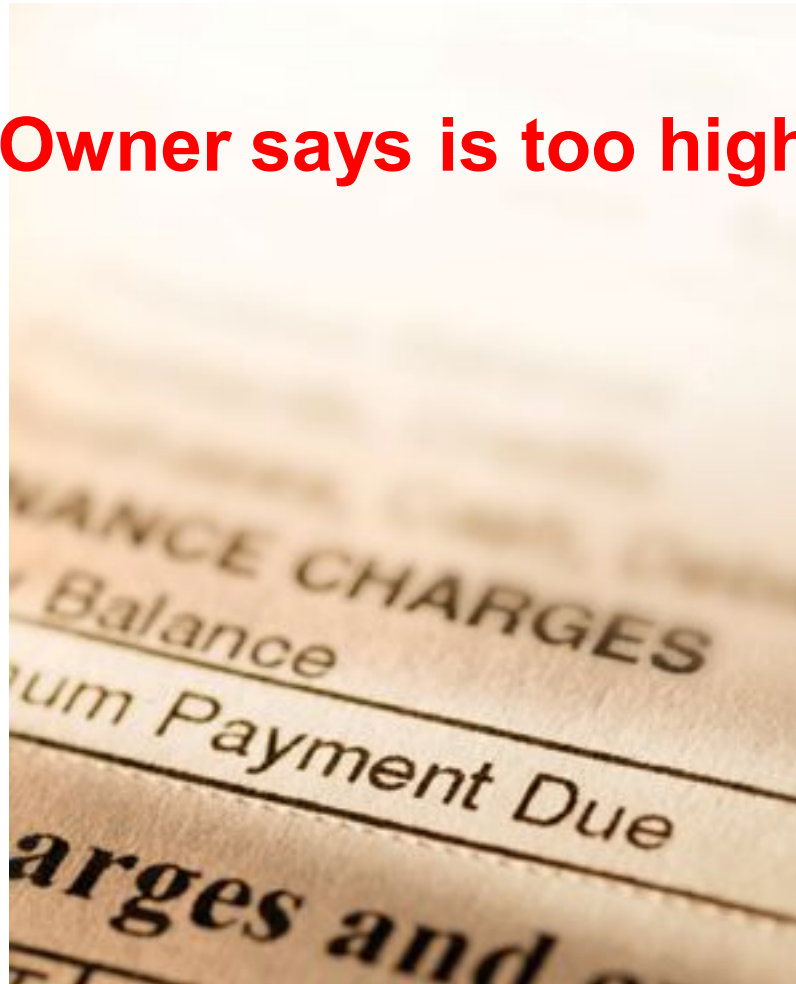
A ship transiting the canal hit a buoy



The canal authority send the agent an invoice.



Which the Owner says is too high.





PAID.



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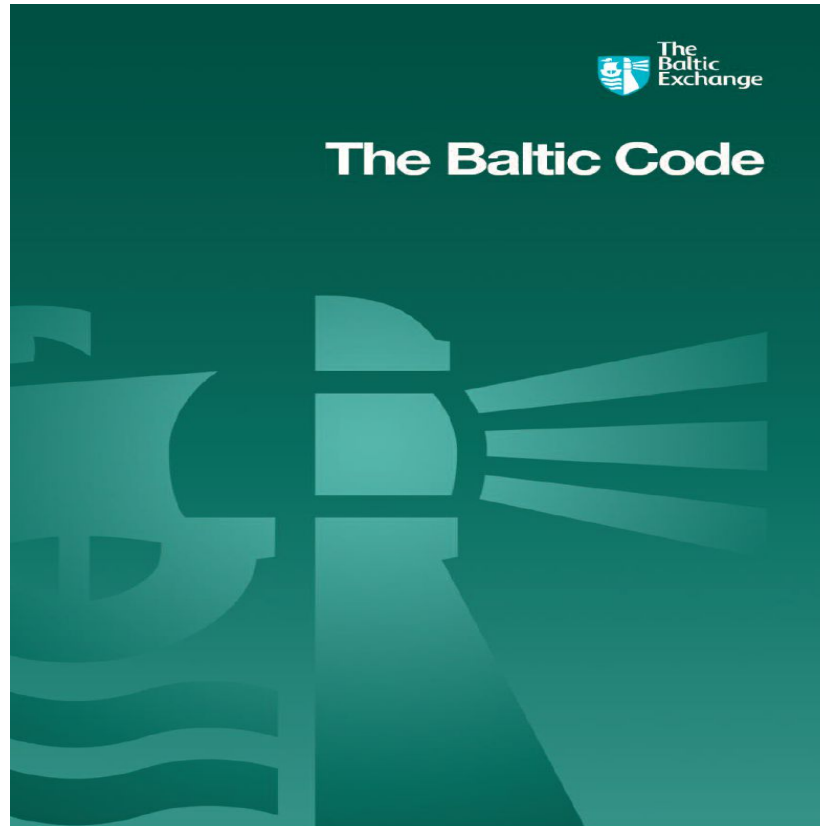
Look out for fake:

- Bills of lading
- E-mail releases
- Crew changes



Owners won't pay commission without a signed charterparty





Unethical

Withholding payment of undisputed sums, including commission to brokers, on any earnings received is unacceptable.

Claims Review



Turkish trouble

The Turkish office of an international agency group was appointed to handle a ship's call at their local port. The owner was an existing customer of the group but had not called at that Turkish port before. Turkish regulations prohibit any vessel directly or indirectly related to the Republic of Cyprus from calling at Turkish ports.

In the agent's pre arrival messages to both owners and charterers they mentioned that anything linking the vessel to Cyprus could lead to the ship not being allowed to berth.

In spite of the agent's express warning to their principal a document was sent to the agent showing the address of the Panamanian registered owning company as being c/o a company in Cyprus. The agent failed to notice the address and the documentation was forwarded to the authorities. The vessel was not allowed to berth. The agent's position was that the owners were warned about the embargo of all things Cypriot, and failed to take the necessary action. The owner claimed the agent should have carefully reviewed the document.

The owner deducted their alleged losses from other sums due to the agency group. Ultimately the owner told the agent that they would accept 50% responsibility. This still left the agency group with a shortfall of US\$50,000 which was reimbursed by ITIC.

ITIC
IS MANAGED
BY THOMAS
MILLER

Circulars





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Thank you

Any questions?

itic@thomasmiller.com



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