



FONASBA
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FONASBA QUALITY STANDARD UPDATE
AND PROPOSED CRITERIA REVISION

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SUMMARY

- 27 countries now approved, 415 companies accredited:
Argentina (10), Australia (2), Belgium (30), Brazil (40), Croatia (13), Cyprus (13), Denmark (40), Dubai (1), Finland (0), France (27), Great Britain (24), Greece (Assoc. Member 1), Hungary (1), Israel (22), Italy (6), Japan (11), Kenya (0) Malta (16), Mexico (10), Morocco (24), Netherlands (0), Peru (6), Portugal (15), Slovenia (7), Spain (8), Sweden (58) and USA (30)
- FQS withdrawn from 4 Norwegian companies
- Kenya approved by the Executive Committee on Monday

CROSS BORDER ACCREDITATION



- Due to the nature of FONASBA, and the need to accommodate significantly different legal, accounting, language and other factors, the FQS is administered on a strictly national basis
- Associations can only exercise appropriate and effective audit control and oversight over their members
- Branches of global or multinational companies must therefore apply for accreditation in each country it is based, they cannot operate under an FQS awarded in another FONASBA member country



RECORD KEEPING

- In order to maintain effective control and record keeping, associations approved to the Standard must ensure that the Secretariat is kept up to date at all times on changes to the companies accredited.
- The website is the master record of all companies accredited and must be accurate at all times
- Companies that have not renewed the Standard, or had it removed, must therefore be notified to the Secretariat immediately



FQS CRITERIA REVISION

Discussion document circulated to Members on 27th September. Revision covers the following:

- Inclusion of WCO/EU Authorised Economic Operator scheme as additional pre-existing quality standard
- Introduces separate criteria for Associate Members
- General review and clean up of the criteria

Proposed criteria revision to be tabled for approval at Council



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FQS CRITERIA REVISION

- Inclusion of accreditation to WCO/EU AEO programmes as an additional pre-existing quality scheme
 - Recognises importance of both WCO and EU programmes as means of confirming quality service provision
 - AEO becoming more widely recognised worldwide
 - Rigorous (too rigorous?) qualifying conditions mean it is not an easy option
 - Companies also have to comply with other national criteria

FQS CRITERIA REVISION



Draft text:

The company shall be in complete compliance with an approved pre-existing quality standard established by a FONASBA member association, ~~as stated in the preceding paragraph, or, in case,~~ **or shall be accredited for its ship agency or ship broking activities to another quality standard that has previously been approved by the FONASBA Executive Committee¹**

¹ The pre-existing quality standards currently approved by FONASBA for this purpose are:

ISO 9001/2000 and subsequent versions thereof

The Authorised Economic Operator (AEO) programmes established by the World Customs Organisation or the European Union



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FQS CRITERIA REVISION

- Inclusion of criteria for Associate Members
 - Introduces a single set of criteria for Associate Members that recognises their specific requirements whilst also recognising the limitations on the Secretariat in terms of oversight and audit procedures. For example:
 - All documentation must be provided in English
 - ISO/AEO accreditation is compulsory
 - Compliance with all national financial reporting and control criteria must be confirmed by the company's auditors, again in English
 - Annual audit required

FQS CRITERIA REVISION



INTERACTIVE DISCUSSION

COMMENTS FROM THE FLOOR ON THE STANDARD ITSELF, THE CURRENT DRAFT OR PROPOSALS TO FURTHER AMEND SAME AHEAD OF COUNCIL